

## **YOU CAN NOW ACCESS YOUR MEDICAL INFORMATION ONLINE.**

As part of our commitment to provide better access for our patients, we've added a secure patient portal called WebView. Practice Partner WebView allows physicians to share health information online safely and conveniently.

WebView will allow you to view:

- Lab Results
- Medication List
- Allergy List
- Past Medical History
- Social History
- Family History
- Vital Signs
- Appointment Times

WebView will also allow you to “check-in” for your office visit 72 hours prior to your visit. Each patient should log on to update demographic information and answer a few questions related to your visit. We ask that all patients use this feature prior to arriving at our office. Please be aware that you are still required to show up 15 minutes prior to the appointment time shown on the WebView portal. For example, if the appointment time on WebView states 3:00pm, you **must** arrive at our office at 2:45pm.

WebView will allow us to send a brief non-urgent message to our patients and receive a brief reply from our patients. Reply time is expected to be within 2 business days, although it could be sooner if circumstances in office permit it. Majority of the time, the messages will be regarding lab results or radiology results.

WebView is not to be used as a replacement for follow up and routine care from your Primary Care Provider.

Access to WebView is a courtesy we offer to our patients at no charge. We reserve the right to unilaterally remove any individual's access to this service if we feel it is being misused or used inappropriately. Terms and conditions may change periodically. Please review the agreement regularly for changes and modifications.

To access your medical information, navigate to the Web page listed below and then enter your assigned user name and password. If the patient is a child we will assign a different username but we will still require a parent's email address for the sending of messages.

**Web page:** <https://webview.emds.com/PlumtreeWebview/>

**Your user name:** firstnamelastname (no spaces & all lowercase)

**Your password:** Plumtree123! (case sensitive)

**Security Question Answer:** Last 4 of Social Security Number

You will be prompted to change your password the first time you log in. Please allow up to 48 hours for your access to be enabled.

Please keep your login information secure. We are all responsible for safeguarding your healthcare information.